

# ***Village of White City***

***884 South Main St.***

***Mt. Olive, IL 62069***

***Phone: 217-999-6123***

***Fax: 217-999-4088***

***Email: [villageofwhitecity@madisontelco.com](mailto:villageofwhitecity@madisontelco.com)***

DATE: November 6, 2019

TO: All Village of White City Water Users

FROM: Board of Trustees  
Village of White City

Listed below are a few updates and reminders for all Village of White City Water Customers.

- Attached is a copy of the Notice of User Rate Adjustments together with the approved Ordinance 395 Amending Water Rates for the Village of White City.
- It is imperative that customers pay their bill on time to avoid the late fee and potential water service shut off. The bill is due on or before the 15<sup>th</sup> of each month. If the bill is not paid on time a late notice will be sent out notifying the customer that water service will be shut off if payment has not been received by the 1<sup>st</sup> of the month.
- The Village Board Meetings are held the 2<sup>nd</sup> Wednesday of each month at 7:00 pm. All Customers are welcome to attend the meeting with any questions or concerns they may have.
- Please contact the Village Hall Office at 217-999-6123 if you have changed your phone number, or any other additional information you may need to update on your account with the Village of White City.
- Please visit our “NEW” Website [www.thevillageofwhitecity.myruralwater.com](http://www.thevillageofwhitecity.myruralwater.com)  
We have added Board meeting minutes; Agenda’s; posted meeting dates for the current year; Holiday Schedule when Hall will be closed; Village Hall Hours; Board Members. We will post any water main breaks and the anticipated time of repairs as well as Boil Order Notices. We hope the website helps with updates and current notices.
- If you are interested in the possibility of paying your bill online through the website please let the Village Clerk know. Depending on the number of customers interested we will research the process of bill pay through the new website.
- Also attached is a list of Village Ordinances as an update and reminder for the residents of the Village of White City. It is imperative that the residents abide by these Ordinances to avoid receiving an Ordinance Violation from the Village of White City.



White City is an equal opportunity provider and employer

- You will also see a flyer from JULIE, Inc. Please following the instructions if you plan to do any digging on your property.

Please feel free to contact us if you have any questions or concerns.

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